

To whom it may concern



KONGSBERG

Attn: Technical director

Deres ref/Your ref

Vår ref/Our ref

Dato/Date
01.01.2018

Subject: Product discontinuation notice – DC2000 Fleetmaster / Shipviewer / DC2000 PC

Dear valued customer,

The intent of this letter is to inform you of the Kongsberg Maritime decision to limit support of products related to DC2000 deliveries (DataChief 2000). DC2000 was introduced 1992 and delivered until 2000. After more than 20 years of successful deliveries, spare parts- and service support Kongsberg Maritime obsolete these parts:

- All computer types related to DC2000 Fleetmaster / Shipviewer / DC2000 PC
- Software related to the above hardware

The availability of components for producing above spare parts is very limited or non existent. Hence, Kongsberg Maritime is not able to provide spare parts for these systems. We are able to carry out limited repair provided the faulty part(s) is repairable, but replacement parts are no longer available.

Being aware of the difficult situation an obsolete system may cause, Kongsberg Maritime has developed an optimal upgrade solution utilizing the knowledge of existing obsolete system, using efficient hardware upgrade kits and making reuse of existing installation cables.

Options:

- Retrofit to K-Chief 600.

Please contact Customer Support for more information on either mail: km.support@kongsberg.com or phone: +47 33032407.

Yours faithfully

Espen Kværnstuen

Product Manager
Vessel Automation
KONGSBERG MARITIME AS