

# SUPPORT LIMITATIONS



KONGSBERG

Kongsberg Maritime aims to provide support to current and previous generations of products. However, the availability of key components is a limiting factor for support over time. Based on this, we have to reduce the support for the products listed in this document.

The given dates are last dates for the service category. The system sales for these units are stopped.

<b>HPR 410, 418 &amp; 408S System</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>Transceiver unit</b>	30.09.2012	30.09.2012	30.09.2012
<b>Transceiver unit Software</b>	Unsupported	Unsupported	Unsupported
<b>Subsea Transceiver unit</b>	30.09.2012	30.09.2012	30.09.2012
<b>HPR Standard Transducer</b>	31.03.2012	31.03.2012	30.06.2012
<b>HPR Narrow Transducer</b>	31.03.2012	31.03.2012	30.06.2012
<b>HPR Tracking Transducer</b>	31.03.2012	31.03.2012	30.06.2012
<b>Beam control, Motor control</b>	Stopped	Stopped	Stopped
<b>Hull units</b>	Full support		
<b>Computer for APOS</b>	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

<b>HPR 400 Portable system</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>Transceiver unit</b>	31.12.2019	31.12.2019	31.12.2014
<b>Operator station</b>	31.12.2019	31.12.2019	31.12.2014
<b>PMT 301 Transducer</b>	31.12.2019	31.12.2019	31.12.2014
<b>Computer for APOS</b>	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

<b>HiPAP 350/450/ 500 (MkI) system</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>Transceiver unit</b>	31.12.2012	31.12.2012	30.06.2007
<b>Hull units</b>	Full support		
<b>Transducers</b>	Full support		
<b>Computer for APOS</b>	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

<b>HiPAP 351/451/ 501/351P system</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>Transceiver unit</b>	31.12.2021	31.12.2021	31.12.2015
<b>Hull units</b>	Full support		
<b>Transducers</b>	Full support		
<b>Computer for APOS</b>	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

<b>Transponders</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>MPT/SPT Series</b>	31.12.2016 (Limited)	31.12.2015	31.12.2016 (Limited)
<b>MPT/SPT Batteries</b>	N/A	N/A	31.12.2021
<b>TTC 400</b>	31.12.2014	31.12.2014	31.12.2011
<b>MST Transponders</b>	31.12.2019	31.12.2015	31.12.2016
<b>MST Battery</b>	N/A	N/A	31.12.2021
<b>RPT Series</b>	Stopped	Stopped	Stopped

<b>ACS 300</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
	Stopped	Stopped	Stopped

<b>ACS 400</b>	<b>Repair at KM facility until (date)</b>	<b>Sale of spare parts to customer until (date)</b>	<b>Sale of new units until (date)</b>
<b>SCU</b>	31.12.2016	31.12.2016	31.12.2011
<b>ACC401</b>	31.12.2016	31.12.2016	31.12.2012
<b>Transducers</b>	31.12.2016	31.12.2016	31.12.2020
<b>Batteries</b>	N/A	N/A	31.12.2021

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