

AFTERMARKET SERVICES

KONGSBERG MARITIME AFTERMARKET SERVICE SUPPORT ACTIVITIES

- RAS equipment installation, maintenance and repair
- Anchor handling, mooring winch and windlass maintenance and repair
- Deck cranes service and support
- Deck machinery inspection and overhaul
- Steering Gear service and overhaul
- Electrical drive panel expertise
- Provision of product operator and maintenance training
- Rigging and de-rigging of loose RAS equipment
- Hydraulic power unit service and overhaul
- Upgrading of equipment
- Obsolescence management
- Comprehensive spares support



KONGSBERG AFTERMARKET SERVICES

24/7 WORLDWIDE SUPPORT

KONGSBERG MARITIME OPERATES A WORLDWIDE AFTERMARKET TEAM WITH HIGHLY SKILLED SERVICE ENGINEERS COVERING OEM ELECTRICAL, MECHANICAL, HYDRAULIC AND PNEUMATIC DISCIPLINES. WE PROVIDE TECHNICAL PRODUCT AND OPERATIONAL SUPPORT TO WORLDWIDE NAVAL AND COMMERCIAL VESSELS, GIVING OUR CUSTOMERS A RELIABLE SERVICE NETWORK 365 DAYS A YEAR FOR OUR PRODUCTS.

KONGSBERG Maritime provide routine maintenance, refit support, upgrades, spare part supply, installation activities and emergency call out services for our products. Part of the installation service includes commissioning and setting to work as well as support during harbour and sea acceptance trials.

Prior to the docking period, we can assist by carrying out an equipment condition inspection to ensure that the correct activities are programmed into the vessel refit/maintenance period. KONGSBERG Maritime would supply a full written equipment condition report upon completion of this inspection. KONGSBERG Maritime will work with the customer to build-up the correct work package for the refit repair and maintenance work to be completed within the vessels docking period and budget. KONGSBERG Maritime would advise any long lead spares items in advance.

In response to a breakdown or service repair enquiry, our aftermarket service support team will provide engineers who will engage with ships staff, to ensure that the fault is quickly diagnosed and that the equipment is repaired, tested and returned to an operable condition as soon as possible. This minimizes down time and reduces unscheduled disruption to ships programme. KONGSBERG Maritime also provide OEM operator and maintainer training programs to ensure that ships staff get the most advantage from KONGSBERG equipment. These courses can be adapted to suit the vessels needs and naval / ship owner requirements.

The KONGSBERG Maritime aftermarket service team is backed by the technical resources of the KONGSBERG group which is a world wide OEM marine systems provider which operates in 33 countries worldwide.

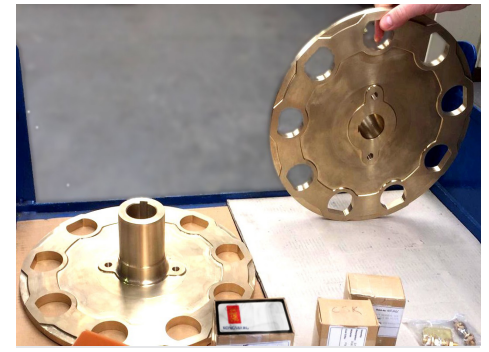
SPARES SERVICES

KONGSBERG MARITIME SPARES SUPPORT

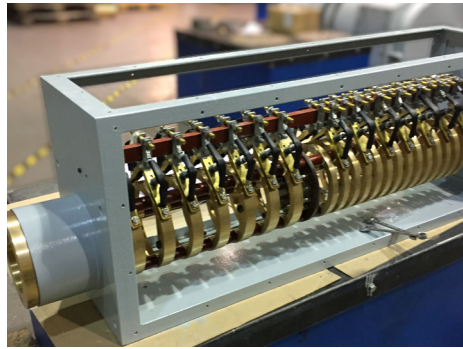
- We only offer OEM parts supplied to original specifications and quality
- Worldwide support for navies and commercial vessel operators
- Rapid response times to support customer needs
- Packaged spares offer available to vessel support refits and maintenance periods
- Fully supported by in house engineering with access to original design records to assist with technical queries and provide coherent obsolescence management
- Extensive product archives for spares support dating back over 40 years
- Service spares packages are available for critical items, carried onboard, base and insurance spare parts and assemblies
- Coordinated supply network for efficient logistics and shipping worldwide
- Spares fitting service by OEM trained service engineers available



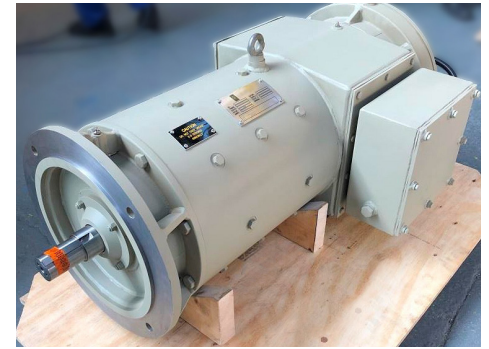
Short lead time for service parts from stock



OEM parts supplied to original specifications



Supply of legacy items available



Complete support for specialist component level parts (e.g. shock rated motors) including repair facilities

KONGSBERG AFTERMARKET SERVICES

24/7 WORLDWIDE SPARES SUPPORT

KONGSBERG MARITIME UNDERSTAND THE IMPORTANCE OF KEEPING YOUR EQUIPMENT AND VESSELS OPERATIONAL AND FULLY FUNCTIONAL AT ALL TIMES, WHICH IS WHY WE OFFER A COMPREHENSIVE SPARES SERVICE, COVERING ALL OF OUR PRODUCT RANGE.

We supply spares from current, to legacy equipment, large or small.

We handle the worldwide logistics of spares supply, whether you need goods packed for long term storage, or shipped rapidly to effect an immediate repair.

All of our equipment and spares are manufactured to the original specifications, meaning you get the exact product spare replacements.

All of our spares are backed by a comprehensive 12 month warranty.